



TEXAS STATE LIBRARY
AND
ARCHIVES COMMISSION

Click on the "**Enter**" button to access the online data collection for your library.

Enter

Preparing for the 2020 Texas Public Libraries Annual Report - Services

Valicia Greenwood, Library Data Coordinator
accreditation@tsl.texas.gov

Library Development and Networking Division
Texas State Library and Archives Commission
2020



Series

Basic Information

Financial Tracking

Tracking Services

Accreditation

Circulation

Include only your library's patrons

Children's Physical
Materials

(Age 11 and younger)

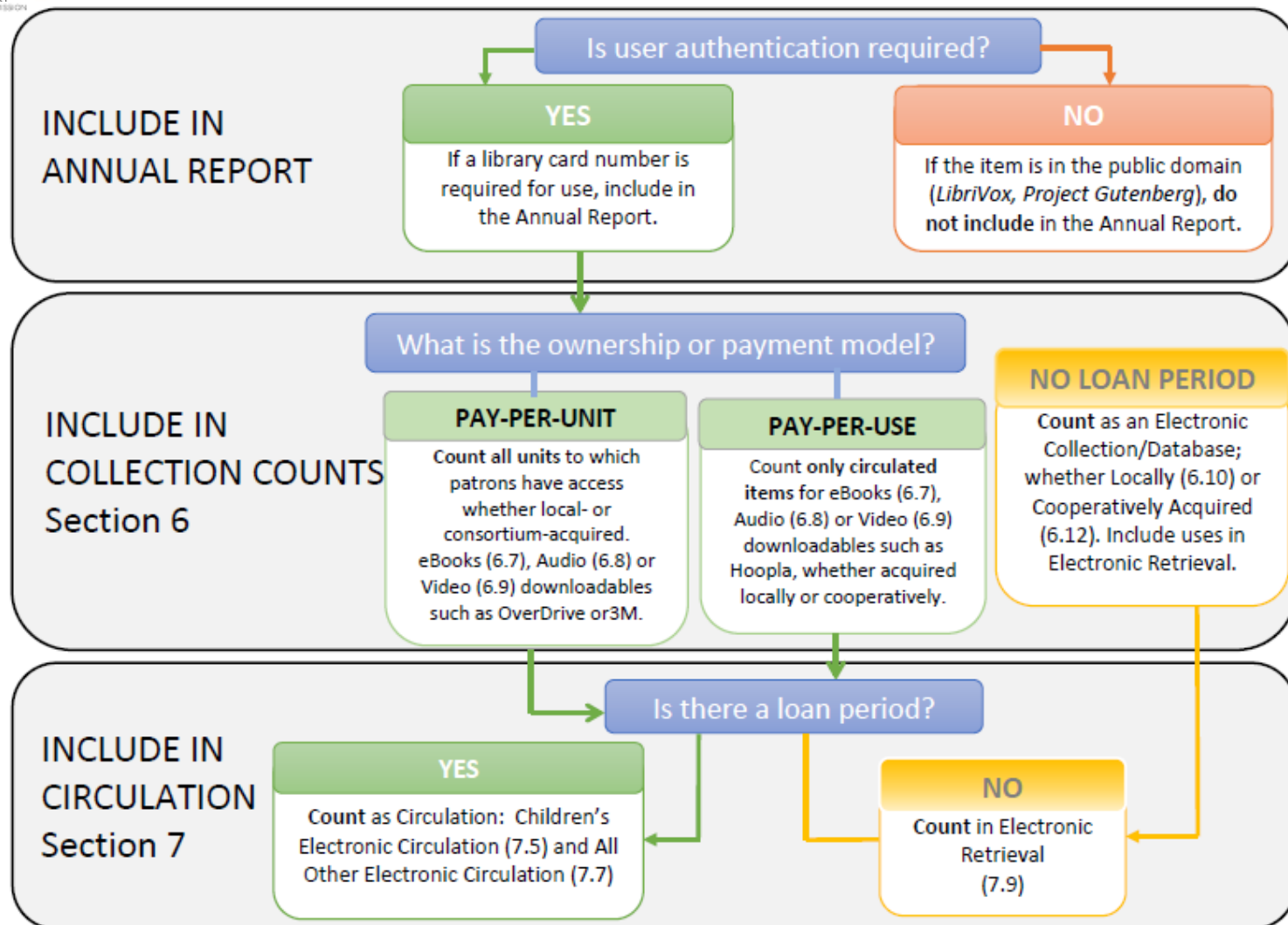
Children's
E-Materials

(Age 11 and younger)

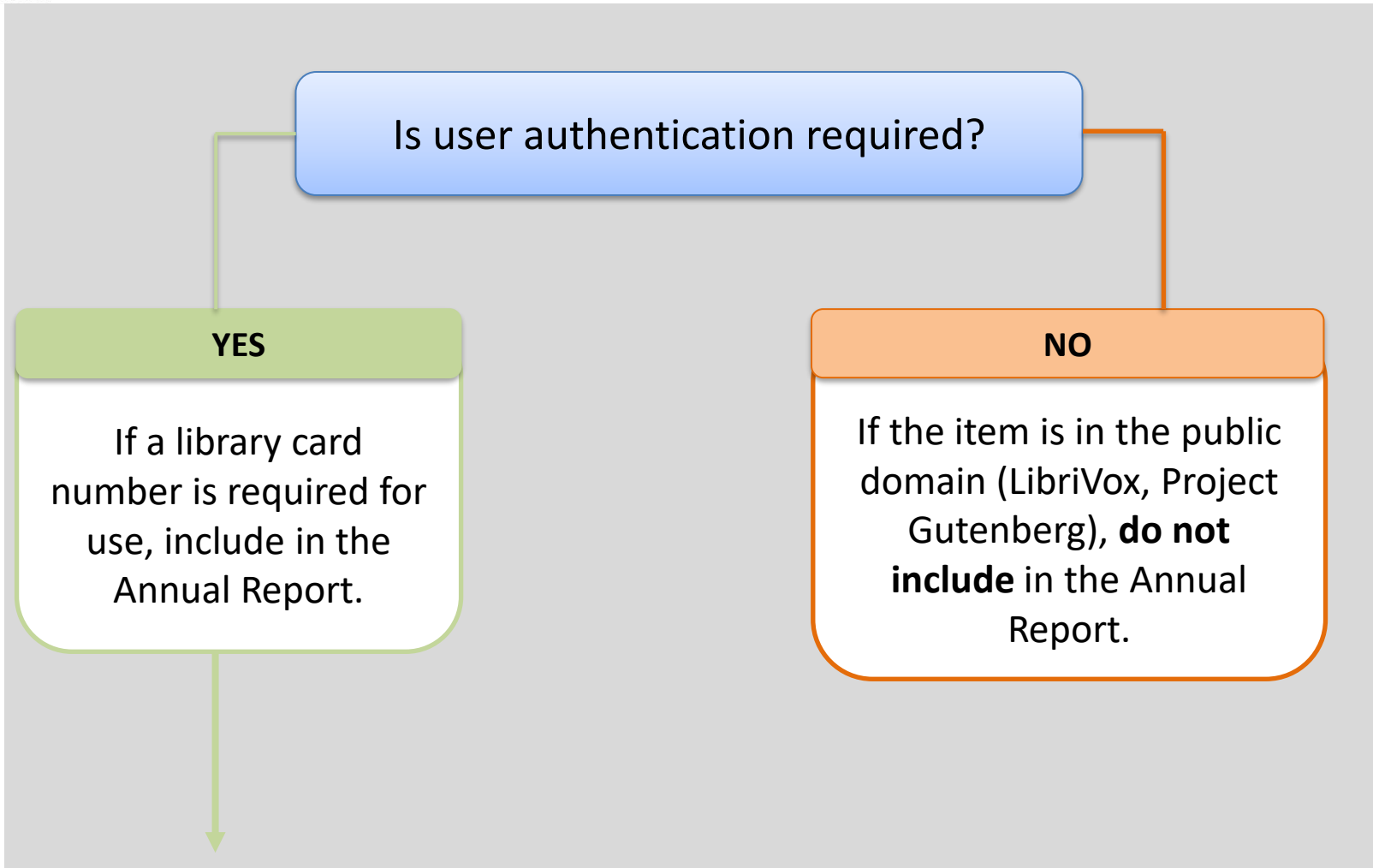
All other ages
Physical Materials

All Other Ages
E-Materials

Reporting E-Materials (Downloadables)



INCLUDE IN ANNUAL REPORT?



INCLUDE IN COLLECTION COUNTS?

What is the ownership or payment model?

PAY-PER-UNIT

Count all units to which patrons have access whether local- or consortium-acquired. eBooks (6.6), Audio (6.7) or Video (6.8) downloadables such as OverDrive or 3M.

PAY-PER-USE

Count **only circulated items** for eBooks (6.6), Audio (6.7) or Video (6.8) downloadables such as Hoopla, whether acquired locally or cooperatively

NO LOAN PERIOD

Count as an Electronic Collection/Database; whether Locally (6.9a) or Cooperatively Acquired (6.9b). Include uses in Electronic Retrieval.

INCLUDE IN CIRCULATION?

Is there a loan period?

YES

Count as Circulation:
Children's Electronic
Circulation (7.5) and All
Other Electronic
Circulation (7.7);

NO

Count in Electronic
Retrieval (7.9)

E-Material Circulation

NO LOAN PERIOD

**Successful Retrieval of Electronic
Information**

New last year

freegal
music

hoopla BROWSE ▾




Library Programs



Target age range


Children	Age 11 years and younger
Young Adult	Age 12 through 18 years
Adults	Age 19 years and older

Reporting Programs



Reporting Library Programs and Program Attendance 2020 Texas Public Libraries Annual Report

	YES	NO
<p>INCLUDE IN ANNUAL REPORT</p> <p>Planned and advertised in advance Content is the library, its programs, or its services. Library presents or facilitates the program Open to more than one person Count virtual programs separately from physical program counts.</p>		
<p>INCLUDE IN PROGRAM COUNTS Section 7</p> <p>EXAMPLES</p> <ul style="list-style-type: none"> Storytime Formal computer classes Family game nights Movie nights Organized book groups/clubs Planned author visits Library-sponsored demonstrations Library tours 		



Reporting Library Programs and Program Attendance 2020 Texas Public Libraries Annual Report

OTHER TYPES OF EVENTS	FOR	COUNT AS
	One-on-one training	Reference transaction (7.1)
	Book delivery to facility or home-bound	Circulation of materials (7.4/7.6)
	Local business meeting at library	Library visits (7.2)
	Library as polling place (voters)	Library visits <i>only</i> if entering library space
	Non-profit volunteers tutoring	Library visits – students and tutors

INCLUDE IN SPECIAL COVID SECTION: VIRTUAL PROGRAMMING

Count only when virtual program *gathers* people to *experience* something *at the same time*.

PLATFORMS

- Facebook
- YouTube
- Zoom
- GoToMeeting
- Crowdcast

WHAT TO COUNT

- Watch party counted only if a host is present
- Count views of one minute or more.
- Zoom waiting rooms or attendees – not both
- Count programs only once, whether live on multiple platforms, or recorded on one platform.
- Attendees from multiple platforms can be added together for total attendance.
- One device equals one view, unless viewer indicates number of attendees.

Reporting Programs

INCLUDE IN ANNUAL REPORT?

YES

Planned and advertised in advance.

Content is the library, its resources, or its services.

Library presents or facilitates program.

Open to more than one person.

NO

Library Board meetings

Library booth at a festival or parade

Drop-in format open house

Drop-in art exhibit

INCLUDE IN PROGRAM COUNTS

EXAMPLES

Storytime
Formal computer classes
Family game nights
Movie nights
Organized book groups/clubs
Planned author visits
Library-sponsored
demonstrations
Library tours

WHAT TO COUNT

Each event = one program
(example: 12-week class = 12 programs)
All planned programs, regardless of attendance.
All attendees, regardless of intended audience:
Children's programming (7.9/7.10);
Young Adult programming (7.11/7.12);
Adult programming (7.13/7.14)
(whichever is best fit)

OTHER TYPES OF EVENTS

FOR	COUNT AS
One-on-one training	Reference transaction (7.1)
Book delivery to facility or home-bound	Circulation of materials (7.4/7.6)
Local business meeting at library	Library visits (7.2)
Library as polling place (voters)	Library visits only if entering library space
Non-profit volunteers tutoring	Library visits – students and tutors

INCLUDE IN SPECIAL COVID SECTION: VIRTUAL PROGRAMMING

Count only when virtual program *gathers* people to *experience* something *at the same time*.

PLATFORM

Facebook
YouTube
Zoom
GoToMeeting
Crowdcast

WHAT TO COUNT

Watch party counted only if a host is present

Count views of one minute or more.

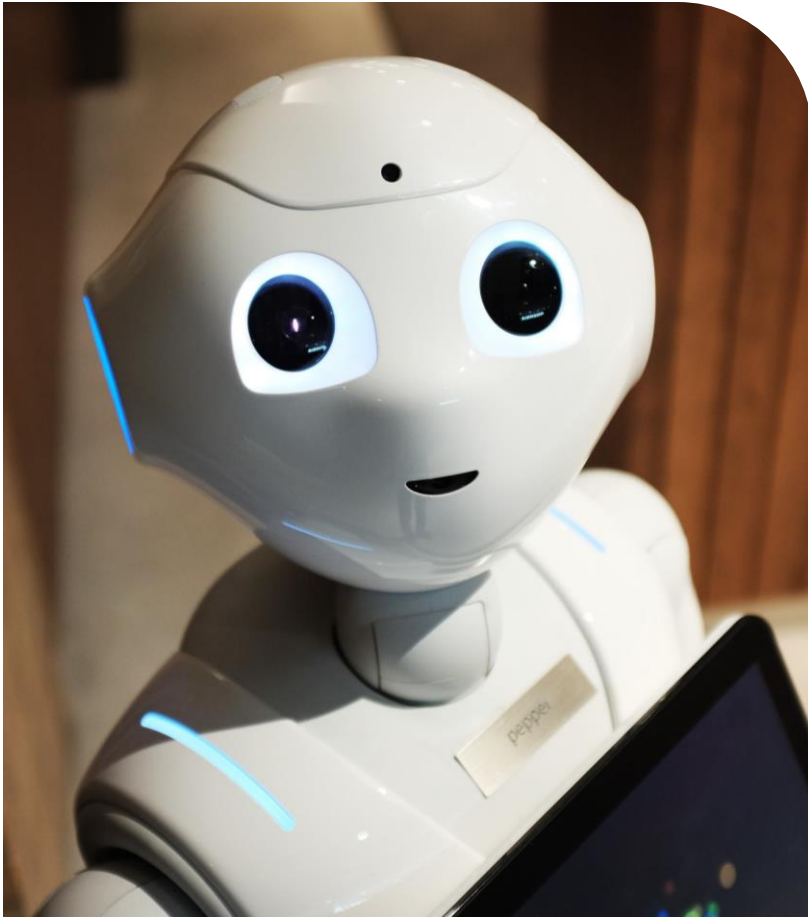
Zoom waiting rooms or attendees – not both

Count programs only once, whether live on multiple platforms, or recorded on one platform.

Attendees from multiple platforms can be added together for total attendance.

One device equals one view, unless viewer indicates number of attendees.

Technology



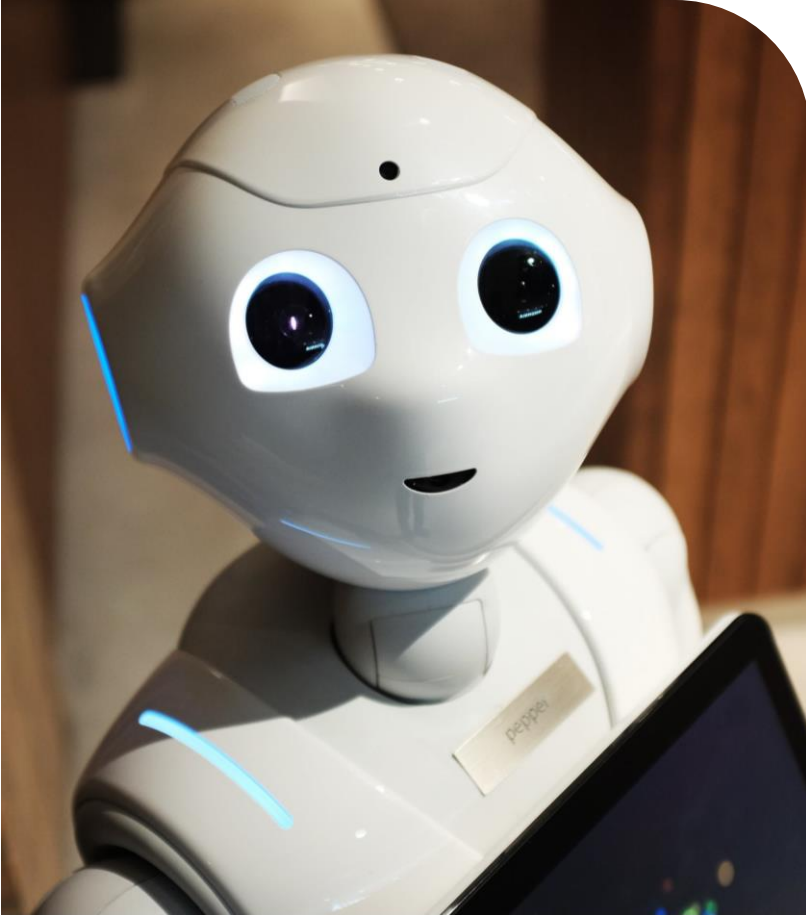
Wi-fi sessions

Report from Library Router

Administrative interface that comes with wireless access point, router, or firewall

Put a counter on a welcome (splash) page that user sees before gaining access.

Technology



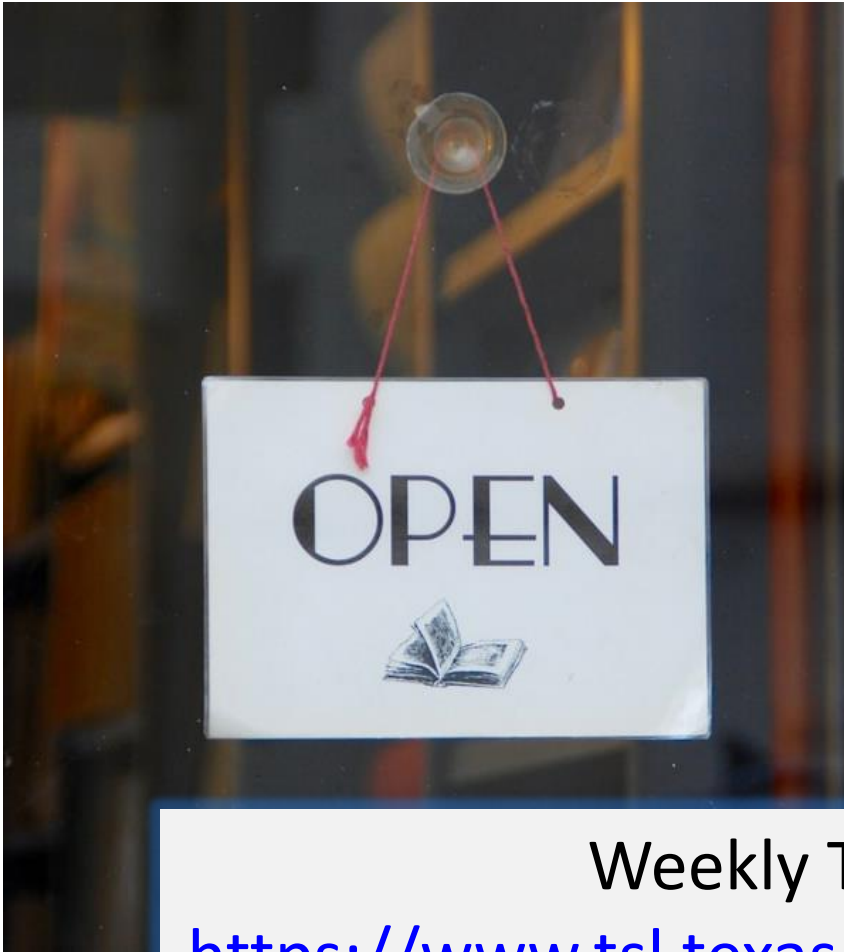
Website hits (sessions)

Report from Analytic Software

“Visit” or “session” is user connecting to the library's website for any length of time, purpose, or number of pages or elements viewed.

GoogleAnalytics, Pikwik, Bitly, more...

Service Hours



Count hours
building is fully
open for
patrons.

COVID-19 NOTE: We
EXPECT to see fewer
hours open!

Weekly Total Tool

<https://www.tsl.texas.gov/ldn/annualreport>

Unduplicated Hours


How to Count

Count number of hours any library facility is open in a regular week.

For libraries with branches:
Do not count any hour twice.

Weekly Total Hours Calculator - COMPOSITE NUMBER OF HOURS									
TIME	SUN	MON	TUES	WED	THUR	FRI	SAT		Key: Only Main open Only branches open Both open
7:00 - 8:00 a.m.									
8:00 - 9:00 a.m.									
9:00 - 10:00 a.m.		0.50	1.00	0.50	1.00	1.00			
10:00 - 11:00 a.m.		1.00	1.00	1.00	1.00	1.00	0.50		
11:00 - 12:00 p.m.		1.00	1.00	1.00	1.00	1.00	1.00		
12:00 - 1:00 p.m.		1.00	1.00	1.00	1.00	1.00	1.00		
1:00 - 2:00 p.m.		1.00	1.00	1.00	1.00	1.00	1.00		
2:00 - 3:00 p.m.		1.00	1.00	1.00	1.00	0.50	1.00		
3:00 - 4:00 p.m.		1.00	1.00	1.00	1.00		1.00		
4:00 - 5:00 p.m.		1.00	1.00	1.00	1.00				
5:00 - 6:00 p.m.			1.00		1.00				
6:00 - 7:00 p.m.			1.00		1.00				
7:00 - 8:00 p.m.			1.00		1.00				
8:00 - 9:00 p.m.			1.00		1.00				
9:00 - 10:00 p.m.									
DAILY TOTALS	0.00	7.50	12.00	7.50	12.00	5.50	5.50	50.00	<= WEEKLY TOTAL

Annual Report Preparation Tool



TEXAS STATE LIBRARY
AND
ARCHIVES COMMISSION

[AR Prep Workbook \(.xlsx\)](#)

Texas Public Libraries Annual Report
Preparation Workbook

Only enter information into white squares. Gray squares contain protected formulas. All blue columns contain information requested on the Annual Report and may also contain formulas.

All sheets are set up for printing, if desired.

Click on the titles, or directly on the tabs below to enter information.

[Daily Counts](#)

Use to tally measures by day of the month.

[Financials](#)

Obtain amounts from financial staff of governing authority monthly, quarterly, semi-annually or annually.

[Annual Report Totals](#)

Use this guide to complete the questions in the Annual Report. Daily counts are calculated for annual totals on this page.


[Weekly Total Tool](#)

Helpful for libraries with branches; useful to calculate hours open.

The formulas fields in this worksheet are protected/locked. No password has been set. Click "Unprotect Sheet" on the Review tab if there are changes that must be made to the formula or format. However, It is advisable to keep these fields locked in order for the workbook to calculate accurately.

[These charts are licensed under a Creative Commons Attribution-NonCommercial-ShareAlike 4.0 International License.](#)

Valicia Greenwood, Library Statistics Specialist; Stacey Malek, Program Coordinator
accreditation@tsl.texas.gov



Library Development & Networking Division | Texas State Library and Archives Commission
512.463.5465 or 800.252.9386(toll free) | fax 512.936.2306 | PO Box 12927 Austin, TX 78711-2927
[Texas Public Libraries Annual Report Information: https://www.tsl.texas.gov/ld/pubs/arsma/index.html](https://www.tsl.texas.gov/ld/pubs/arsma/index.html)



ARPrep Tool: Daily Counts

Day of the month:	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	Month Total
OCTOBER																																OCTOBER
Annual Public Service Hours for Central Library																																0
Annual Public Service Weeks for Central Library																																0
Reference Transactions																																0
Library Visits (Gate Count)																																0
Childrens Programs																																0
Attendance at Childrens Programs																																0
YA Programs																																0
Attendance at YA Programs																																0
Adult Programs																																0
Attendance at Adult Programs																																0
ILL - received (borrowed)																																0
ILL - sent out (lend)																																0
Computer uses																																0
Director Continuing Education Hours																																0
Volunteer Hours																																0

Tracking Tool: Annual Report Totals

Report for Local Fiscal Year		2019
Dark gray squares contain protected formulas. Blue column contains information requested on the Annual Report. Fill in the white squares with annual totals.		ANNUAL TOTALS
Section 6: Library Collection		
Physical Materials - last day of local fiscal year		
6.4 Books in Print - Items		0
6.5 Audio Materials - Physical Format - Items		0
6.6 Video Materials - Physical Format - Items		0
Electronic (Digital) Materials		
6.7 Electronic Books (ebooks)		0
6.8 Audio Materials - Downloadable Units		0
6.9 Video Materials - Downloadable Units		0
Electronic Collections (Databases)		
6.10 Electronic Collections/Databases Number Licensed by Main Library		0
6.11 TexShare/TexSelect: State-Licensed Databases		0
6.12 Electronic Collections/Databases Number Licensed through Consortium		0
6.13 Total Electronic Collections/Databases		0
6.14 Collection Totals - Volumes Items or Physical Units (6.4+6.5+6.6+6.7+6.8+6.9+6.10+6.12)		0
6.15 Current Print Serial Subscriptions		0
Section 7: Local Library Service		
7.1 Reference Transactions		0
7.2 Library Visits		0
7.3 Registered Users		0
Circulation		
7.4 Children's Circulation - Physical formats		0

COVID-19 Section

Yes/No Questions

Closures

Services offered

Reference services

Outside services

External Wi-Fi

Staff Re-assigned



COVID-19 Section



Yes/No Questions

E-Materials added

E-Library cards issued

Live virtual programs
(counts)

Recorded content
provided (counts)



Series

Basic Information

Financial Tracking

Tracking Services

Accreditation



Texas Public Libraries Annual Report Information

<https://www.tsl.texas.gov/ldn/annualreport>

accreditation@tsl.texas.gov

Toll-free in Texas: 800-252-9386



THANK YOU!

Valicia Greenwood

Library Data Coordinator

vgreenwood@tsl.texas.gov

Library Development and Networking Division
Texas State Library and Archives Commission